



Guarantee - Australia Twelve (12) month Guarantee

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Meyer Cookware Australia Pty Ltd ("Meyer") provides the following guarantee in relation to RACO ("the Product").

The benefits of this guarantee are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this guarantee is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.

Guarantee

Meyer guarantees that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship under normal domestic household use for Twelve (12) months. The guarantee period commences on the date of sale by the original retailer to the original purchaser. The guarantee applies only while the Product is owned by the original purchaser. Use of the Product in a commercial capacity will void this guarantee.

If a defect appears in the Product before the end of the guarantee period and Meyer finds the Product to be defective in materials or workmanship, Meyer will, in its sole discretion either:

- (a) repair the Product using identical components; or
- (b) replace the Product with a product comparable in quality and value

Meyer reserves the right to replace defective parts of the Product with parts and components of similar quality, grade and composition where an identical part or component is not available.

Products presented for repair may be replaced by refurbished products of the same type rather than being repaired. Refurbished parts may be used to repair the products.

Meyer reserves the right to change or discontinue its product ranges at any time without notice and without liability.

Guarantee claims

Any claims for guarantee should be made with proof of purchase and full details of the alleged defect, to Meyer Cookware Australia Pty Ltd, by sending the Product to the reply paid address below for assessment.

Meyer Cookware Australia Pty Ltd.
Service Department
Reply Paid 85097
Croydon South VIC 3136

Alternatively, you can return the Product to the retailer from whom the Product was purchased, with proof of purchase and full details of the alleged defect.

To ensure the validity of your guarantee please retain proof of purchase and register the purchase with Meyer on-line or alternatively via mail.

The customer must make the Product available to Meyer or its authorised repair agent for inspection and testing.

Limitations

Meyer makes no express warranties or representations other than set out in this guarantee.

The repair or replacement of the Product, or the refund of the purchase price of the Product, is the absolute limit of Meyer's liability under this Express guarantee.

Exclusions

This guarantee does not apply where:

- (a) the damage to or defect in the Product is caused by normal wear and tear;
- (b) the Product has been on-sold or assigned by the original purchaser;
- (c) the Product has been used for commercial purposes;
- (d) the Product has been used for purposes other than the purpose for which it was designed;
- (e) the Product has been repaired by someone other than Meyer or an authorised repairer of Meyer;
- (f) the Product has been subject to abnormal conditions, whether of temperature, water, humidity, pressure, stress or similar;
- (g) corrosive or abrasive matter has been applied to the Product;
- (h) the defect in the Product has arisen due to the original purchaser's failure to properly maintain or use the Product in accordance with the Use and Care Instructions specified by Meyer; or
- (i) the Product has been misused, abused, neglected or involved in an accident.

This guarantee does not cover scratches, stains, discoloration or damage caused by overheating.

Contact

If you have any queries regarding this product please contact -

**Customer Service Department
Meyer Cookware Australia Pty Ltd**
1-19 Merrindale Drive
Croydon South VIC 3136
PH: (03) 9761 5655
FAX: (03) 9761 5658
www.raco.com.au

Guarantee - New Zealand Twelve (12) month Guarantee

Meyer New Zealand Ltd ("Meyer") provides the following guarantee in relation to RACO ("the Product"). The benefits of this guarantee are in addition to any rights and remedies imposed by New Zealand Consumer Protection legislation that cannot be excluded.

Meyer guarantees that, subject to the exclusions and limitations below, Product will be free from defects in materials and workmanship under normal domestic household use for Twelve (12) months. The guarantee period commences on the date of sale by the original retailer to the original purchaser. The guarantee applies only while the Product is owned by the original purchaser.

Use of the Product in a commercial capacity will void this guarantee.

If a defect appears in the Product before the end of the guarantee period and Meyer finds the Product to be defective in materials or workmanship, Meyer will, in its sole discretion either:

- (a) repair the Product using identical components; or
- (b) replace the Product with an identical product or where no identical product is available, a product comparable in quality and value

Meyer reserves the right to replace defective parts of the Product with parts and components of similar quality, grade and composition where an identical part of component is not available.

Products presented for repair may be replaced by refurbished products of the same type rather than being repaired. Refurbished parts may be used to repair the products.

Meyer reserves the right to change or discontinue its product ranges at any time without notice and without liability.

Guarantee claims

Any claims for guarantee should be made with proof of purchase and full details of the alleged defect, to Meyer New Zealand Ltd:

Meyer New Zealand Ltd
Po Box 2212
Shortland Street
Auckland 1010

To ensure the validity of your guarantee please retain proof of purchase and register the purchase with Meyer online or alternatively via mail. The customer must make the Product available to Meyer or its authorised repair agent for inspection and testing.

Limitations

Meyer makes no express warranties or representations other than set out in this guarantee.

The repair or replacement of the Product, or the refund of the purchase price of the Product, is the absolute limit of Meyer's liability under this Express guarantee.

Exclusions

This guarantee does not apply where:

- (a) the damage to or defect in the Product is caused by normal wear and tear;
- (b) the Product has been on-sold or assigned by the original purchaser;
- (c) the Product has been used for commercial purposes;
- (d) the Product has been used for purposes other than the purpose for which it was designed;
- (e) the Product has been repaired by someone other than Meyer or an authorised repairer of Meyer;
- (f) the Product has been subject to abnormal conditions, whether of temperature, water, humidity, pressure, stress or similar;
- (g) corrosive or abrasive material has been applied to the Product;
- (h) the defect in the Product has arisen due to the original purchaser's failure to properly maintain or use the Product in accordance with the Use and Care Instructions specified by Meyer; or
- (i) the Product has been misused, abused, neglected or involved in an accident.

This guarantee does not cover scratches, stains, discoloration or damage caused by overheating.

Contact

If you have any queries regarding this product please contact:

**Customer Service Department
Meyer New Zealand Ltd**
Po Box 2212
Shortland Street
Auckland 1010
PH: 0800 46 39 37
EMAIL: support@meyernz.co.nz



Perfect Pizza

by RACO®

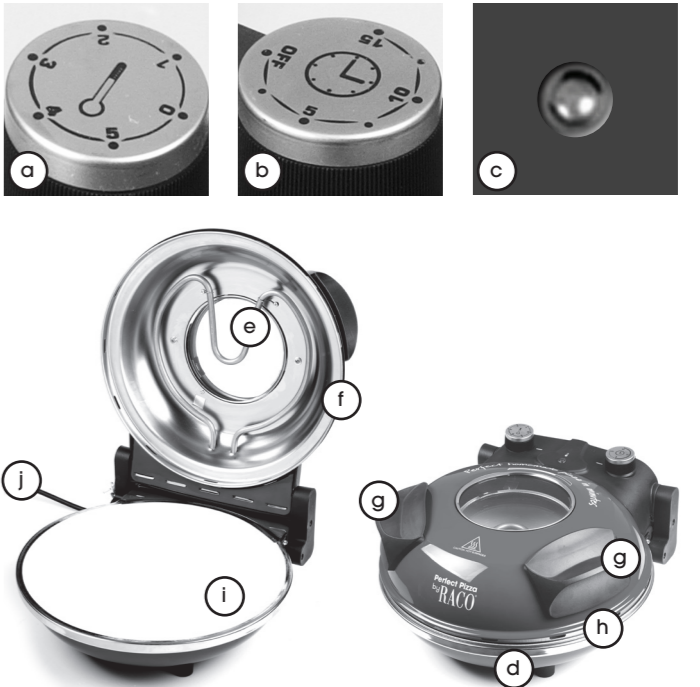
Important Safety and Use and Care Information

Thank you for choosing the Perfect Pizza by RACO® appliance. Please take the time to read the following instructions and keep this booklet for future reference to ensure you get the most out your appliance for many years to come.

The use and care instructions are for your general safety to avoid personal injury and any damage to your appliance.

Appliance Parts

- | | |
|--------------------------------|-----------------------------|
| (a) Thermostat Knob | (f) Lid |
| (b) Timer Knob | (g) Handles to Open the Lid |
| (c) Thermostat Indicator Light | (h) Air Vent |
| (d) Feet | (i) Pizza Stone |
| (e) Heating Elements | (j) Power Cable with Plug |





Instructions Of Use

Unpacking and Placing

- Remove the outer packaging of the appliance.
- Remove plastic bags, Styrofoam parts and pieces of cardboard.
- Make sure all parts of the packaging have been removed before proceeding.
- It is advisable to keep the packaging material in case you decide to store the appliance.
- Make sure the appliance is perfectly intact and working.
- Assemble the appliance according to the instructions in the user manual before using it. If the appliance shows any evident damage or does not function perfectly well, do not plug it to the power source, do not use it and contact our Customer Service Team via our website <https://www.raco.com.au/customer-service>.

Before First Use

- Before using the appliance, remove packaging and clean the pizza stone with a cotton cloth.
- Place the appliance on a stable, dry, clean and heat-resistant surface.
- Ensure that you have positioned the appliance far enough (at least 1 metre) from curtains or other flammable products, with the lid (f) closed.
- Insert the plug (j) in a suitable outlet.
- Turn the thermostat knob (a) to position 5.
- Turn the timer knob (b) to set the maximum time.
- The indicator light (c) will switch on and the oven will begin to heat up.
- Wait until the indicator light (c) switches off, wait another 10 minutes, turn the thermostat knob (a) and the timer knob (b) to position 0. Remove the plug from the outlet, lift the lid (f) and wait for it to fully cool down. **NOTE:** During this operation the oven may release fumes and unpleasant odours; this is normal.
- Carry out this operation in a well-aired room so as to avoid breathing in the fumes released by the oven during this first use.
- Let air circulate through the room before using it.
- After it has fully cooled down, clean the pizza stone with a slightly dampened cotton cloth, taking care NOT to wet the pizza stone (i).
- ATTENTION:** after first use, the upper steel part inside will change colour. This is normal and will not influence correct product operation in any way.

Using Your Pizza Oven

- Place the appliance on a stable, dry, clean and heat-resistance surface.
- Ensure that you have positioned the appliance far enough (at least 1 metre) from curtains or other flammable products, with the lid (f) closed.
- Insert the plug (j) in a suitable outlet.
- Turn the thermostat knob (a) to the pre-selected position, 1, 2, 3, 4, 5 depending on the desired temperature.
Position 1 - low temperature
Position 2 - medium-low temperature
Position 3 - medium temperature
Position 4 - medium-high temperature
Position 5 - maximum temperature

- CAUTION:** too high a temperature could "burn" the bottom of the pizza before the upper side of the pizza will be cooked. If that happens, it will be necessary to decrease the thermostat to a lower temperature.
- Turn the timer knob (b) clockwise until the maximum time is reached.
- The indicator light (c) will switch on and will remain lit until the temperature is reached.
- Once the temperature has been reached, the indicator light (c) will switch off. Warning: the indicator light (c) will switch on and off continuously during use. This is normal.
- Open the lid, insert the pizza, close the lid (f). When the pizza is ready, open the lid (f), remove the cooked pizza and, if you wish to position another pizza, do so and then close the lid (f) again.
- Once cooking of the first pizza has been completed, turn the timer knob (b) to "0" position. The appliance will switch off. Unplug after use.
- WARNING:** even if there is no visual indication that the unit may be hot. ALWAYS make sure of appliance conditions before touching or handling it.

Tips To Achieving The Perfect Pizza

Different factors are involved when making pizza, including the thickness of the dough, the type of toppings, the size of the pizza, the percentage of humidity in the dough and the preferred degree of cooking.

If you are using cubes of mozzarella, cooking time will increase. Cooking time may exceed 10 minutes with pizza with toppings and frozen pizzas.

Frozen pizzas must be left at room temperature for at least 10 minutes after they are removed from their packaging before placing them into the oven.

Continually checking pizza cooking progress by opening the lid (f) will increase cooking time.

It is best to lift and/or leave the lid (f) open as little as possible, so please use viewing window to check cooking progress.

Cooking

- Only use the appliance to bake pizza, focaccias and flatbread. Do not use the oven to bake other foods.
- Be very careful when removing hot food from the oven. Place the food on a stable, dry, clean and heat-resistant surface.
- Be careful not to overfill pizza as food may come into contact with the heating elements.
- Never use the appliance with other non-included accessories.
- Avoid any contact between utensils and the heating elements.
- Do not cut pizza, focaccia or other foods directly on the pizza stone (i) as it may be damaged.
- Do not use baking sheet as it may catch fire.
- Do not use exceedingly humid food as no water should reach the lower part of the appliance. This could cause permanent damage to the appliance.

Cooking On The Pizza Stone

- Handle the pizza stone (i) with care, avoid scratching the surfaces with metal utensils or with rough cloths or sponges when washing.
- Do not disassemble or remove the pizza stone (i) for any reason. If you do so, please contact our Customer Service Team via our website <https://www.raco.com.au/customer-service>

- When using the pizza stone (i), food tends to become dark and with spots. This is normal.
- The pizza stone (i) may present some cracks; this is normal and does not affect the proper operation of the appliance.
- Never wash the pizza stone (i).
- If the pizza sticks to the pizza stone (i) remove any residue as described in the "cleaning and maintenance" paragraph.
- NOTE:** the appliance will switch off when the timer (b) reaches position "0".
- ATTENTION:** after first use, the upper steel part inside will change colour. This is normal and will not influence correct product operation in any way.

Utensils

- Use only utensils suitable for electric ovens and that can withstand high temperatures.
- Do not use baking sheets as they may catch fire.
- To facilitate pizza positioning on the baking stone (i), use the two pizza paddles supplied.

Replacing Your Pizza Stone

- Turn unit sideways and remove screw holding outside silver band.
- Rotate unit and repeat on other side. (figure 1.)

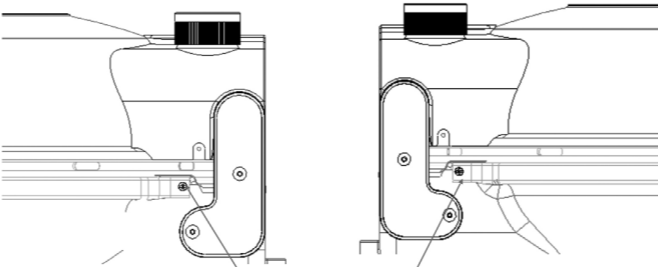


Figure 1. Remove the two screws on both sides

- Remove outside silver ring. (figure 2.)

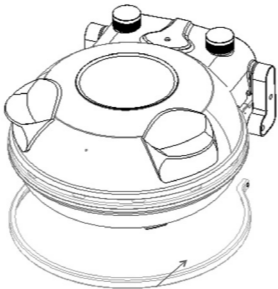


Figure 2. The outside silver ring

- Open the unit and remove the pizza stone.
- Place the new pizza stone.
- Replace outside silver ring and screw tightly in place.

Cleaning and Maintenance

- ONLY clean the appliance once it has cooled down completely, is switched off and unplugged from the power socket.
- Clean the appliance before storing it in a dry, clean place.
- Do not wash the appliance or its parts in the dishwasher.
- Do not wash single parts of the appliance in the dishwasher.
- Do not wash the appliance with water.
- Never wash the pizza stone (i). Clean the pizza stone (i) with a cotton cloth.
- Any residue can be removed with a metal pizza paddle, taking care not to damage the pizza stone (i).
- Wait until the appliance is completely cool to clean it.
- For easier cleaning of the ceramic stone, it's better to use "Parchment Paper" before baking the pizza on the ceramic stone.
- IMPORTANT:** Always operate when the appliance is unplugged from the wall outlet and never immerse it in water or other liquids. Never use liquids, detergents or abrasive substances which can damage surfaces, the appliance or injure people.

Warnings and General Safety Rules

- Improper operation use may damage the appliance and cause damages to the user.
- The appliance should be used only for the purpose it has been designed for. RACO® does not hold any responsibility for damages caused by improper operation and treatment.
- Do not leave the appliance unattended when it is plugged in (even if it is switched off).
- Do not use the appliance if it has been dropped, if there is visible damage or if the cable or plug has been damaged.
- Not suitable for children under the age of 8 years old without the supervision of a responsible adult.
- Do not let the children play with packaging material, danger of suffocation.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge thereof, unless they are supervised by an adult responsible for their safety.
- Do not use the appliance outdoors. Stables, granaries, gazebos, porches, balconies and similar structures are considered outdoors.
- Always place the appliance on a flat, clean and heat-resistant surface, away from water sources or containers.
- Always place the appliance in ample clear space and do not use the appliance in ovens, on stovetop hobs, inside cabinets or wall niches.
- This appliance is not intended to be operated by means of an external timer or separate remote-control system.
- WARNING:** All surfaces of the appliance reach high temperatures during use. Do not touch them while the appliance is on.
- WARNING:** The appliance may still be hot even when no warning light is on so always make sure the appliance is off and sufficient time has been allowed to cool before touching or handling it.
- Never close or obstruct vents as they are necessary for proper humidity evaporation.
- WARNING:** Always use the handles to open the lid.
- The control knobs, the handles to open the lid and the base of the appliance all reach high temperature during use. Select the desired function and open the lid and always use the handles.
- Never place your hands or other parts of your body in the pizza

- oven. Never touch the internal heating elements, even when the appliance has completely cooled down.
- Do not use the pizza oven to store paper or any other items.
- Do not position the appliance near curtains or other easily combustible material. Always observe the minimum distance of 1 metre on the sides and 2 in height.
- Do not use plastic or paper containers with the oven. Read the "UTENSILS" paragraph very carefully.
- Make sure the appliance has been switched off and has completely cooled down before moving or storing it.
- Always switch the appliance off when not in use and unplug it from the power socket.
- Do not let the cord of the appliance come into contact with hot parts.
- To avoid current overload, do not use the pizza oven simultaneously with other high power consumption appliances such as hair dryers, electric heaters, electric cooking hobs, boilers, washing machines, dishwashers etc. Use a power socket dedicated exclusively for the oven. Do not share the socket with other appliances.
- Do not unplug by pulling the cable.
- This appliance is not designed for professional use.
- Never leave the appliance unattended while operating.
- Do not use the appliance next to sinks, bathtubs, showers or other containers filled with water.
- Do not immerse the appliance or its plug into water or any other liquids.
- If the appliance gets wet or falls into water accidentally, do not immerse your hands into the water to recover the appliance without having first unplugged it.
- Do not use the appliance with wet hands or in case that the floor or the appliance itself is wet.
- Do not touch the plug with wet hands.
- Do not switch the appliance on if it does not work properly or shows anomalies.
- Do not disassemble, open or try to repair the appliance by yourself, even once the warranty period has expired.
- Never place the cable on sharp edges and keep it away from heat sources and fire.
- Do not hold the appliance by its cable. Do not use cable extensions.
- Do not use the appliance in corrosive and explosive environment, next to solvents and paints, in order to avoid electrical circuit breakage explosions.