

WARRANTY NEW ZEALAND**Limited Lifetime Warranty**

Meyer New Zealand Ltd ("Meyer") provides the following warranty in relation to Circulon®.

The benefits of this warranty are in addition to any rights and remedies imposed by New Zealand Consumer Protection legislation that cannot be excluded.

Warranty

Meyer warrants that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship under normal domestic household use for the limited lifetime of the Product from the date of sale by the original retailer to the original purchaser. The limited lifetime warranty applies only while the Product is owned by the original purchaser.

Use of the Product in a commercial capacity will void this Limited Lifetime Warranty.

If a defect appears in the Product before the end of the warranty period and Meyer finds the Product to be defective in materials or workmanship, Meyer will, in its sole discretion either:

- (a) repair the Product using identical components;
- (b) replace the Product with an identical product or where no identical product is available, a product comparable in quality and value; or

Meyer reserves the right to replace defective parts of the Product with parts and components of similar quality, grade and composition where an identical part or component is not available.

Meyer reserves the right to change or discontinue its product ranges at any time without notice and without liability.

Warranty claims

Any claims for warranty should be made with proof of purchase and full details of the alleged defect, to Meyer New Zealand Ltd.

Meyer New Zealand Ltd.

PO Box 2212
Shortland Street
Auckland 1010

support@meyernz.co.nz
PHONE: 0800 46 39 37
www.circulon.co.nz

Alternatively, you can return the Product at your cost to the retailer from whom the Product was purchased, with proof of purchase and full details of the alleged defect.

To ensure the validity of this warranty please retain proof of purchase and register the purchase with Meyer on-line or alternatively via mail. Proof of purchase must be presented to Meyer to qualify for a warranty claim.

The customer must make the Product available to Meyer or its authorised repair agent for inspection and testing.

Limitations

Meyer makes no express warranties or representations other than set out in this Warranty. The repair or replacement of the Product, or the refund of the purchase price of the Product, is the absolute limit of Meyer's liability under this Express Warranty.

Exclusions

This warranty does not apply where:

- (a) the damage to or defect in the Product is caused by normal wear and tear;
- (b) the Product has been on-sold or assigned by the original purchaser;
- (c) the Product has been used for commercial purposes;
- (d) the Product has been used for purposes other than the purpose for which it was designed;
- (e) the Product has been repaired by someone other than Meyer or an authorised repairer of Meyer;
- (f) the Product has been subject to abnormal conditions, whether of temperature, water, humidity, pressure, stress or similar;
- (g) corrosive or abrasive matter has been applied to the Product;

- (h) the defect in the Product has arisen due to the original purchaser's failure to properly maintain or use the Product in accordance with the Use and Care Instructions specified by Meyer; or
- (i) the Product has been misused, abused, neglected or involved in an accident.

This warranty does not cover scratches, stains, discoloration or damage caused by overheating.

Contact

If you have any queries regarding this product please contact -

Customer Service Department

Meyer New Zealand Ltd
PO Box 2212
Shortland Street
Auckland 1010
support@meyernz.co.nz
PHONE: 0800 46 39 37
www.circulon.co.nz

WARRANTY AUSTRALIA**Limited Lifetime Warranty**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Meyer Cookware Australia Pty Ltd ("Meyer") provides the following warranty in relation to Circulon®.

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.

Warranty

Meyer warrants that, subject to the exclusions and limitations below, the Product will be free from defects in materials and workmanship under normal domestic household use for the limited lifetime of the Product from the date of sale by the original retailer to the original purchaser. The limited lifetime warranty applies only while the Product is owned by the original purchaser.

Use of the Product in a commercial capacity will void this Limited Lifetime Warranty.

If a defect appears in the Product before the end of the warranty period and Meyer finds the Product to be defective in materials or workmanship, Meyer will, in its sole discretion either:

- (a) repair the Product using identical components;
- (b) replace the Product with an identical product or where no identical product is available, a product comparable in quality and value; or

Meyer reserves the right to replace defective parts of the Product with parts and components of similar quality, grade and composition where an identical part or component is not available.

Products presented for repair may be replaced by refurbished products of the same type rather than being repaired. Refurbished parts may be used to repair the products.

Meyer reserves the right to change or discontinue its product ranges at any time without notice and without liability.

Warranty Claims

Any claims for warranty should be made with proof of purchase and full details of the alleged defect, to Meyer Cookware Australia Pty Ltd, by sending the Product to the reply paid address below for assessment.

Meyer Cookware Australia Pty Ltd.

Service Department
Reply Paid 85097
Croydon South VIC 3136

Alternatively, you can return the Product to the retailer from whom the Product was purchased, with proof of purchase and full details of the alleged defect.

To ensure the validity of this warranty please retain proof of purchase and register the purchase with Meyer on-line or alternatively via mail. Proof of purchase must be presented to Meyer to qualify for a warranty claim.

The customer must make the Product available to Meyer or its authorised repair agent for inspection and testing.

Limitations

Meyer makes no express warranties or representations other than set out in this Warranty. The repair or replacement of the Product, or the refund of the purchase price of the Product, is the absolute limit of Meyer's liability under this Express Warranty.

Exclusions

This warranty does not apply where:

- (a) the damage to or defect in the Product is caused by normal wear and tear;
- (b) the Product has been on-sold or assigned by the original purchaser;
- (c) the Product has been used for commercial purposes;
- (d) the Product has been used for purposes other than the purpose for which it was designed;
- (e) the Product has been repaired by someone other than Meyer or an authorised repairer of Meyer;
- (f) the Product has been subject to abnormal conditions, whether of temperature, water, humidity, pressure, stress or similar;
- (g) corrosive or abrasive matter has been applied to the Product;
- (h) the defect in the Product has arisen due to the original purchaser's failure to properly maintain or use the Product in accordance with the Use and Care Instructions specified by Meyer; or
- (i) the Product has been misused, abused, neglected or involved in an accident.

This warranty does not cover scratches, stains, discoloration or damage caused by overheating.

Contact

If you have any queries regarding this product please contact -

Customer Service Department

Meyer Cookware Australia Pty Ltd
1-19 Merrindale Drive
Croydon South VIC 3136

service@meyerau.com.au
PHONE: (03) 9761 5655
FAX: (03) 9761 5658
www.circulon.com.au

**IMPORTANT SAFETY AND USE AND CARE INFORMATION**

Thank you for choosing Circulon® Knives. Please take the time to read the following use and care instructions to ensure you get the most out of your new knives.

These use and care instructions are for your general safety to avoid personal injury and any damage to your knives. Please note that some sections are generic in nature and may not apply to your specific knives. Any reference to knife blocks or sheaths only applies when they are supplied with the product.

General Safety

- Always take care when handling knives.
- Always cut or slice away from your body and use a wooden or plastic cutting board. Glass cutting boards are not recommended as these may dull the knife.
- Surfaces other than cutting boards may be damaged and scratched due to the sharpness of the blade, and may also damage or dull the knife.
- Ensure that knife blades are always sharp. Dull knives are more difficult to use any may cause personal injury.
- Do not test sharpness with your hand or fingers; test on a food item.
- Do not allow children to play with knives.
- Always carry knives carefully with the blade pointing down and away from your body and ensure all people and animals are at a safe distance.
- Never try to catch falling knives.

Cleaning

- Always wash knives separately and do not put them in the washing bowl with other cutlery or crockery. etc., as this may lead to personal injury.
- Before first use and after each use, holding the handle carefully handwash each knife separately in warm soapy water and rinse.
- Do not allow knives to soak for long periods of time.
- Carefully dry knives thoroughly with a clean, soft tea towel.
- Do not use steel wool or harsh abrasives to clean knives.

Dishwasher Use

- These knives are not dishwasher safe.
- Dishwasher use will impair the quality of the knives and could cause damage or discoloration of the handle.

Knife Blocks and Sheaths

- Do not immerse knife blocks or sheaths in water.
- Using a cloth rinsed in warm water and mild dishwashing detergent, wipe the exterior of the knife block or sheath to remove all traces of food or grease particles.
- Do not use steel wool, coarse scouring pads or harsh abrasives to clean knife blocks or sheaths.
- Dry the knife block or sheath with a clean soft tea towel.

Storage

- Always store knives in a knife block or sheath to protect the cutting edge and prevent personal injury.
- When placing knives in the knife block, care should be taken with the blade as this could damage the block.

Sharpening Knives

- A sharp knife is a safe knife. A dull knife requires excessive pressure when cutting which increases the likelihood of injury.
- Always ensure the knife is clean before sharpening.
- Use a 2 Stage Sharpener either before or after each use of the knife to hone the blade and maintain the edge.
- A Wet Stone Sharpener may be used to occasionally sharpen the knife should it start to get dull.